



Where veterinary care & customer care go hand in paw!

Covid 19 precautions

- We are spacing out appointments to avoid congestion
- Please ring the clinic on arrival where we will ask you if you are in one of our parking bays and if so, what number you are in. When we are ready, we will come and get your pet off you and take a history but currently you are not allowed in the clinic.
- Repeat prescriptions – again these must be ordered in advance and when you arrive you need to ring the clinic to advise you have arrived and make your way to the shelter at the front where they will be brought out to you.
- We offer 'Whatsapp video consultations' which allow our vets to assess and prescribe for some conditions without the need for you to visit the surgery. It will also allow us to prescribe medications for longer without the need for you to come in with your pet.

Thank you for your patience and co-operation as we help each other through this difficult situation. The Gortlands team

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